

GDPR

# **PRIVACY POLICY - PARENTS**

(PRIMARY)

## **POLICY DETAILS**

<b>Policy Title:</b>	Data Protection Privacy Policy – Parents/Carers
<b>Staff name and job title:</b>	Mrs M Brindle – Data Protection Officer
<b>Organisation:</b>	Endeavour Academies Trust
<b>Policy Version Number:</b>	1.3
<b>Approved by CEO:</b>	September 2025
<b>Date of Next Review:</b>	May 2027
<b>Distribution:</b>	Website

## **POLICY REVISION AND APPROVAL HISTORY**

<b>Version</b>	<b>Date of review</b>	<b>Date of next review</b>	<b>Comments</b>	<b>Approved by</b>
1.1	May 2022	May 2024	New policy created	CEO
1.2	May 2024	May 2027	Review and update	CEO
1.3	September 2025	May 2027	Update name of Data Protection Officer	CEO

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## **1. INTRODUCTION**

1.1 Under data protection law, individuals have a right to be informed about how the school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data. This privacy notice explains how we collect, store and use personal data about pupils. We, Endeavour Academies Trust, Stockton Road, Middlesbrough TS5 4AG, are the 'data controller' for the purposes of data protection law. Our data protection officer is Mrs M Brindle (see 'Contact us' below).

## **2. THE PERSONAL DATA WE HOLD**

2.1 Personal data that we may collect, use, store and share (when appropriate) about pupils includes, but is not restricted to:

- 2.1.1 Contact details, contact preferences, date of birth, identification documents
- 2.1.2 Results of internal assessments and externally set tests
- 2.1.3 Pupil and curricular records
- 2.1.4 Characteristics, such as ethnic background, eligibility for free school meals, or special educational needs
- 2.1.5 Exclusion information
- 2.1.6 Details of any medical conditions, including physical and mental health
- 2.1.7 Attendance information
- 2.1.8 Safeguarding information
- 2.1.9 Details of any support received, including care packages, plans and support providers
- 2.1.10 Photographs
- 2.1.11 CCTV images captured in school
- 2.1.12 We may also hold data about pupils that we have received from other organisations, including other schools, local authorities and the Department for Education.

## **3. WHY WE USE THIS DATA**

3.1 We use this data to:

- 3.1.1 Support pupil learning
- 3.1.2 Monitor and report on pupil progress
- 3.1.3 Provide appropriate pastoral care
- 3.1.4 Protect pupil welfare
- 3.1.5 Assess the quality of our services
- 3.1.6 Comply with the law regarding data sharing

## **4. OUR LEGAL BASIS FOR USING THIS DATA**

- 4.1 We only collect and use pupils personal data when the law allows us to. Most commonly, we use it where:
- 4.1.1 We need to comply with a legal obligation
  - 4.1.2 We need it to perform an official task in the public interest
- Less commonly, we may also process pupils' personal data in situations where:
- 4.1.3 We have obtained consent to use it in a certain way
  - 4.1.4 We need to protect the individual's vital interests (or someone else's interests)

- 4.2 Where we have obtained consent to use pupils' personal data (e.g. photos), this consent can be withdrawn at any time. We will make this clear when we ask for consent, and explain how consent can be withdrawn. Some of the reasons listed above for collecting and using pupils' personal data overlap, and there may be several grounds which justify our use of this data.

## **5. COLLECTING THIS INFORMATION**

- 5.1 While the majority of information we collect from pupils is mandatory, there is some information that can be provided voluntarily.
- Whenever we seek to collect information from you or your child, we make it clear whether providing it is mandatory or optional. If it is mandatory, we will explain the possible consequences of not complying.

## **6. HOW WE STORE THIS DATA**

- 6.1 We keep personal information about pupils while they are attending our school. We may also keep it beyond their attendance at our school if this is necessary in order to comply with our legal obligations. Our record retention policy (included as an appendix in our data protection policy which is available on our academy website) sets out how long we keep information about pupils.

## **7. DATA SHARING**

- 7.1 We do not share information about pupils with any third party without consent unless the law and our policies allow us to do so. Where it is legally required, or necessary (and it complies with data protection law) we may share personal information about pupils with:
- 7.1.1 Our local authority – to meet our legal obligations to share certain information with it, such as safeguarding concerns and exclusions
  - 7.1.2 The Department for Education – to meet our legal obligations to share certain information with it, such as attendance data.

- 7.1.3 The pupil's family and representatives – to meet our legal obligations to share a pupil's educational record with their parents / carers.
- 7.1.4 Educators and examining bodies – to ensure that pupils are entered for the correct qualification.
- 7.1.5 Ofsted - to meet our legal obligations to share certain information with it
- 7.1.6 Suppliers and service providers – to enable them to provide the service we have contracted them for e.g. SIMS as our main secure database (for a full list of third parties that we share data with to provide education for our students please see the appendix).
- 7.1.7 Financial organisations – to ensure that we receive the correct funds to provide education at the academy.
- 7.1.8 Central and local government - to meet our legal obligations to share certain information with it
- 7.1.9 Our auditors – to ensure that we are spending government money legally and appropriately to carry out the educational function of the academy.
- 7.1.10 Health authorities – to provide any relevant health service e.g. inoculations.
- 7.1.11 Professional advisers and consultants – to ensure that they have the necessary information to carry out the service that we have contracted them for e.g. analysing exam result data.
- 7.1.12 Charities and voluntary organisations – to support them with their work at the academy.
- 7.1.13 Police forces, courts, tribunals - to meet our legal obligations to share certain information with it e.g. attendance data.

## **8. NATIONAL PUPIL DATABASE**

8.1 We are required to provide information about pupils to the Department for Education as part of statutory data collections such as the school census. Some of this information is then stored in the [National Pupil Database](#) (NPD), which is owned and managed by the Department and provides evidence on school performance to inform research. The database is held electronically so it can easily be turned into statistics. The information is securely collected from a range of sources including schools, local authorities and exam boards.

The Department for Education may share information from the NPD with other organisations which promote children's education or wellbeing in England. Such organisations must agree to strict terms and conditions about how they will use the data.

For more information, see the Department's webpage on [how it collects and shares research data](#). You can also [contact the Department for Education](#) with any further questions about the NPD.

## **9. YOUTH SUPPORT SERVICES**

9.1 Deleted – not applicable at primary level

## **10. TRANSFERRING DATA INTERNATIONALLY**

10.1 Where we transfer personal data to a country or territory outside the European Economic Area, we will do so in accordance with data protection law (this can occur when families emigrate and school records are transferred).

## **11. PARENTS AND PUPILS' RIGHTS REGARDING PERSONAL DATA**

11.1 Individuals have a right to make a '**subject access request**' to gain access to personal information that the school holds about them. Parents/carers can make a request with respect to their child's data where the child is not considered mature enough to understand their rights over their own data (usually under the age of 12), or where the child has provided consent. Parents also have the right to make a subject access request with respect to any personal data the school holds about them.

If you make a subject access request, and if we do hold information about you or your child, we will:

11.1.1 Give you a description of it

11.1.2 Tell you why we are holding and processing it, and how long we will keep it for

11.1.3 Explain where we got it from, if not from you or your child

11.1.4 Tell you who it has been, or will be, shared with

11.1.5 Let you know whether any automated decision-making is being applied to the data, and any consequences of this

11.1.6 Give you a copy of the information in an intelligible form

Individuals also have the right for their personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request please contact our data protection officer.

## 12. OTHER RIGHTS

12.1 Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe, including the right to:

12.1.1 Object to the use of personal data if it would cause, or is causing, damage or distress

12.1.2 Prevent it being used to send direct marketing

12.1.3 Object to decisions being taken by automated means (by a computer or machine, rather than by a person)

12.1.4 In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing

12.1.5 Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact our data protection officer.

## 13. COMPLAINTS

13.1 We take any complaints about our collection and use of personal information very seriously. If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

13.2 To make a complaint, please contact our data protection officer. Alternatively, you can make a complaint to the Information Commissioner's Office:

13.2.1 Report a concern online at <https://ico.org.uk/concerns/>

13.2.2 Call 0303 123 1113

13.2.3 Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

## 14. CONTACT US

14.1 If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **data protection officer** Mrs M Brindle (m.brindle@academy.org.uk)

*This notice is based on the [Department for Education's model privacy notice for schools](#), amended to reflect the way we use data in this school.*



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